

Thank you for choosing Vinyl Window Solutions!

We are proud to offer a Limited Lifetime Warranty on all of our vinyl frames, sashes, working parts, and insulated glass units.

WARRANTY PERIOD

All warranty periods accrue from the date of the manufacturer of the product. Vinyl Window Solutions extends the following limited, lifetime warranty to the original purchaser or the homeowner to whom the warranty has been properly transferred to.

WHAT IS COVERED IN THIS WARRANTY:

Upon timely notice from you during the applicable warranty period, Vinyl Window Solutions will either repair, replace, or refinish (at Vinyl Window Solutions' sole discretion) components that are needed to correct any of the following conditions if directly caused by a manufacturing defect in the product (as determined by Vinyl Window Solutions) provided that the product has been subjected to normal use and properly maintained.

TRANSFER OF WARRANTY:

This warranty is transferrable from homeowner to homeowner if transferred properly. To transfer this warranty from homeowner to homeowner, the office must be notified and be provided with the new homeowner's name and phone number. Vinyl Window Solutions will automatically be extended the limited, lifetime warranty coverage to the new owner(s) of the home.

VINYL: LIMITED LIFETIME

Vinyl Window Solutions warrants that the vinyl sash and frame will be free from defects such as cracking, peeling, flaking, or blistering.

GLASS: LIMITED LIFETIME

Vinyl Window Solutions warrants that the glass of your product are free from accidental glass breakage (at Vinyl Window Solutions' sole discretion) including tempered and obscured glass.

SCREENS: LIMITED LIFETIME

Vinyl Window Solutions warrants that screens are warranted defects in material (frame of the screen only). Vinyl Window Solutions will either repair or replace (at Vinyl Window Solutions' sole discretion).

LABOR: LIMITED LIFETIME

Vinyl Window Solution will, at its discretion, repair or replace any defective part or component at no charge to you as long as you own or occupy the home (or the transferred homeowner(s)) in which the product was installed.

MOVING PARTS:

Moving parts (such as balances that are used on double-hung windows and locking mechanisms that are used on all windows and patio doors) are warranted against manufacturing defects that significantly impair their operation and usage.

PRODUCT CHANGES:

Vinyl Window Solutions reserves the right to discontinue or change any product it manufactures. If the part or component of the product originally installed is not available and Vinyl Window Solutions determines to make a replacement, Vinyl Window Solutions shall have the right to substitute each part or component designated by Vinyl Window Solutions to be of equal quality and price.

WARRANTY EXCLUSIONS:

Every effort is made to ensure that your new Vinyl Window Solutions windows and doors remain trouble-free year after year. Of course, some items are beyond Vinyl Window Solutions' control and are not covered by this warranty. The following items are not covered by this warranty:

- Failures due to product modifications or window shading devices (ex: glass tinting, security systems, improper painting or staining, insulated window coverings, etc.)
- Normal wear and tear (ex: natural fading, etc.)
- Damage caused by earthquakes, floods, winds, or other "Acts of God"
- Damage caused by misuse, house settling, or vandalism
- Any costs associated with the use of scaffolding or lifts
- For Vinyl Window Solution Products with argon gas-filled insulating glass, Vinyl Window Solutions injects the gas at the time of manufacture. The gradual dissipation of inert gas may occur naturally over time and is not a defect. Other than gas loss due to seal failure, the warranty does not cover the gradual dissipation of inert gas or the amount of inert gas remaining in the Vinyl Window Solution products at any time after manufacture.

CONDENSATION, MOLD, AND MILDEW:

Condensation on the glass is a natural result of excessive moisture in the house and does not indicate a defective product or faulty installation, other than condensation due to seal failure. Maintaining proper household humidity levels may prevent problems such as mold, mildew, and related health risks. In no event shall Vinyl Window Solutions be liable for any damages, including special incidental or consequential damages, resulting from condensation, mold, or mildew. IF YOU BECOME AWARE OF PERSISTENT CONDENSATION ON YOUR WINDOWS, YOU SHOULD TAKE IMMEDIATE REMEDIAL ACTION TO PREVENT WATER, MOLD, AND/OR MILDEW DAMAGE TO YOUR PROPERTY AND POTENTIAL HEALTH RISKS.



Dealer name: **Vinyl Window Solutions**

240 Thornton Rd.

Suite B-1

Lithia Springs, GA 30122

Office: 678-877-4142

Vinylwindowsolutions@gmail.com

<https://vinylwindowsolutions.com>

Customer Name: _____
(First) (Last)

Order Number: _____

Installation date: ____ / ____ / ____
(MM) (DD) (YYYY)

Quote number: _____

Units installed and unit quantities: _____

Address: _____

City: _____ State: _____ Zip: _____

To transfer your warranty or for questions regarding your warranty, call the office at 678-877-4142